



TECH LINK

Making the Most of Your MVlink Service

In addition to providing reliable, ultra-fast internet service, MVlink also features several devices and services you can take advantage of as a fiber internet member to maximize your MVlink experience.

- **WiFi Router** - MVlink offers home (or small business) WiFi for an additional **\$4.95** per month. Members can use their own router but it is best to use a router supported by MVlink. It allows our staff and tech team access to your network to remotely figure out the source of a problem.

MVlink uses the GigaSpire router, a next-generation WiFi system. MVlink couples the GigaSpire with a fiber modem to provide a superior online experience for members.

- **Managed WiFi App** - Our WiFi router can be managed by downloading a free app through the App Store or Google Play. MVlink Managed WiFi app is easy to use. Look up or change your password, set WiFi schedules and parental controls, establish a guest WiFi and much more.

- **Mesh Unit / Extender** - Like your current WiFi network, Mesh WiFi uses a router to transmit the WiFi signal your devices connect to. What's different is that it combines the router with a series of small wireless devices - called satellites which are placed in different rooms in your home. These satellites communicate with the router and provide you with a strong WiFi signal everywhere in your home.

A Mesh unit from MVlink is a one-time charge of \$90 plus tax. The Mesh WiFi unit, combined with MVlink's WiFi router, will extend your network even further than a router alone, for a complete home managed solution.

- **VoIP Phone** - Along with high-speed internet, MVlink members can also enjoy unlimited long distance phone service. Voice over the Internet Protocol, or VoIP service simply means your phone service is supplied through your internet connection for making and receiving calls. Most members will be able to retain their current phone number and their current telephone(s).

MVLINK PHONE FEATURES INCLUDE:

Unlimited local calls,	Call Waiting
Unlimited long distance calls within the US	Caller ID
Voicemail to Email	Call Forwarding

Residential telephone service is only **\$34.95** per month when bundled with your MVlink internet service (cost is \$49.95 if not bundled). For more information, **visit mvec.coop/telephone-service**.

- **Streaming Guide Resource** - Another benefit MVlink members receive is a convenient monthly Streaming TV digest (sent right to member email in-boxes) that is a helpful tool on what to watch on the various streaming platforms—the guide contains updated information on new movies, programs and sporting events coming to Netflix, Disney+, Hulu, etc. If you haven't taken the plunge into streaming yet, MVlink also offers a helpful guide that takes you through the steps and different Streaming TV services. Visit our guide: **mvec.coop/streaming-guide**.

Request from Our Fiber Techs:

Mother Nature has certainly provided a challenging winter so far with several heavy snow falls, ice and windy conditions. Please keep our fiber technicians in mind when doing snow removal on your property. Consider clearing a path to the NID on the side of your home (entry point where the fiber comes in) so that if internet maintenance is necessary, our technicians don't have to struggle through deep snow drifts. Thank you in advance for your help—our friendly fiber technicians truly appreciate it!