



# TECH LINK

## Understanding VoIP Telephone Service Through MVlink's Fiber Internet

### Convert your landline to VoIP

MVlink uses Voice over Internet Protocol (VoIP) to provide telephone services. VoIP uses your internet connection for making and receiving calls over the internet instead of using the traditional copper wires associated with a Plain Old Telephone System (POTS). Instead of plugging into a wall telephone jack, your phone plugs directly into your internet router just as your computer does.

VoIP is the technology that converts your voice into a digital signal and sends it over the internet to produce a high-quality audio on the other end. Simply put, VoIP allows you to make a call directly from either your computer or your phone.

With telephone service from MVlink, you can generally continue using your existing telephone and phone number to make and receive calls. Users will find the most clear connections when plugged directly into their router versus an old copper-wired telephone jack. VoIP is easy to use, provides a clear connection, can be set up in minutes and offers many features such as voicemail to email, call waiting and caller identification.



### What are the benefits of a VoIP telephone service?

The initial setup and ongoing costs are generally less for operating this system than a more traditional phone system. You only need to deal with one account, one bill, for both internet and phone.

### Is VoIP better than landline?

In terms of features, landlines are no match against MVlink's telephone service. If you prefer having more control over your calling experience, MVlink's telephone service is your best bet. You can use your computer or home phone to make phone calls; the device only needs a stable internet connection.

### Can you use your own phone?

Yes, it connects into the back of your router and operates the same as your existing phone.

### Can I keep my phone number if I switch?

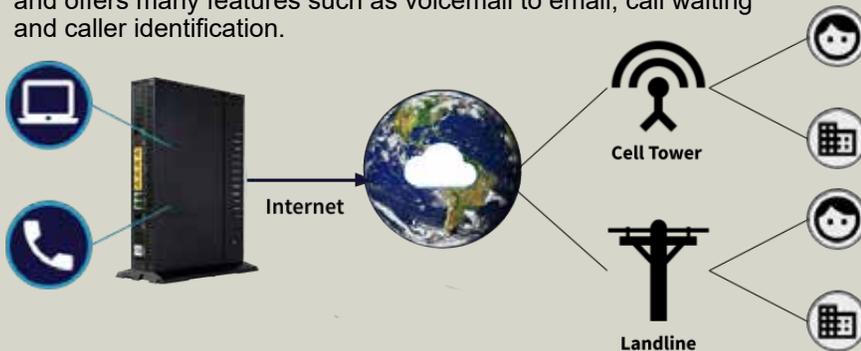
Generally, yes you can bring your existing number over with you to MVlink's telephone service.

### Do cordless phones work with MVlink's telephone service?

Yes, cordless phones work the same way as a regular corded phone with a standard phone connection.

### Does telephone service slow down my internet?

MVlink's speeds allow for both phone and computer use with no issues. In fact, talking on a call for an hour uses less bandwidth than surfing the internet for an hour so it won't significantly affect your bandwidth.



With MVlink's telephone service, you can call anyone in the world provided there is an internet connection for all parties. MVlink allows unlimited calls making communications easier, faster and less expensive.



<b>With MVlink Fiber Internet</b>	\$34.95/month*
<b>Without MVlink Internet</b>	\$49.95/month*
<b>Add Fax Line</b>	\$14.95/month*

\*Plus applicable taxes

#### FEATURES INCLUDE:

- Unlimited local calls
- Unlimited long distance calls within the Continental United States; excluding Alaska and Hawaii
- Voicemail to Email
- Call Waiting
- Caller ID
- Call Forwarding